

A Comprehensive Security Solution

Why wait for problems to happen when you can proactively reduce their impact? bmc Proactive is an always-on safeguard for your POS system, designed to catch issues before they disrupt your business. It protects your POS system with cellular backup if the internet fails, cloud backups if your server crashes, automated patching for threats, and enterprise antivirus if someone clicks the wrong link. Instead of juggling multiple vendors, you get one complete solution that takes care of the technical headaches so you can stay focused on running your business.

One Solution. Zero Hassle.



Cellular Backup

What does it cost your business when you can't take credit cards for an hour or a day? Lost sales, frustrated customers, and unnecessary stress. Proactive includes cellular backup to keep your POS system running even if your internet goes down. Automatic switchovers mean no wires, no downtime—just seamless, reliable continuity all day.



Offsite Backups

Proactive runs nightly backups of your POS databases and related files, maintaining a rolling seven-day history of your important POS data. Offsite backups are encrypted using AES 256-bit encryption during both transmission and storage. Local data storage allows for faster restores, minimizing downtime and helping you stay focused on your business.



Smart Remote Access

Proactive Connect is a secure, fully auditable solution with mandatory two-factor authentication and regular security updates. It allows you to access reports and manage your system from any computer, anywhere in the U.S. You get the same trusted tools our technicians rely on, so you can stay connected securely and effortlessly without the burden of managing it yourself.



Monitoring & Patching

Are end-of-day processes not running smoothly, or Windows updates disrupting your business hours? Is your hard drive filling up with unnecessary logs? Let our system monitoring take the hassle off your hands—catching and managing these issues automatically so you can focus on running your business without interruptions.



Managed Antivirus

Proactive includes an enterprise-grade antivirus solution that runs quietly in the background and does not require user interaction. It stays current with automatic scans and definition updates. Security rules are admin-only editable to ensure consistent protection. Optional content filtering allows you to block access to inappropriate or risky websites, helping keep your systems secure and your team focused.



Network Services

Tired of long delays and finger-pointing whenever you need access to a new website? Need reliable Wi-Fi for both your customers and your business? Let the same team that manages your POS system handle your network as well. With one dedicated team taking care of everything, you get fast and seamless service with no delays or confusion.



Breach Insurance

Proactive provides coverage for all merchants, regardless of their PCI-DSS compliance, up to \$100,000 per MID or an aggregate of \$500,000 for merchants with multiple locations. It protects against the expenses associated with forensic exams, card replacement costs, and fines, with no underwriting required.

